



DIRK HARTOG
ISLAND



ISLAND LIFE ADVENTURES PTY LTD Terms and Conditions

YOUR PURCHASE GUARANTEES YOU HAVE READ & UNDERSTOOD THESE TERMS & CONDITIONS AND AGREE TO COMPLY WITH ALL SAID TERMS & CONDITIONS OF "ISLAND LIFE ADVENTURES PTY LTD" AND /OR IN CONJUNCTION WITH "DIRK HARTOG ISLAND PTY LTD."

BOOKINGS

A 20% non-refundable deposit is required to reserve a seat on all tours.

Full payment is required 14 days prior to departure date.

Bookings are essential.

TOUR DETAILS

The Adventure boat departs from Denham Commercial Jetty at 0830am sharp. Check in is 8.15am. Please have your booking confirmation ready at check in. Island Life Adventure Tour includes lunch, barista coffee or herbal tea, guided tour of shearing shed, return ferry transfers ex- Denham, a 3-hour Surf Point and Blowholes 4WD Tour, one Signature Island Gin & Tonic and the use of kayaks and SUP boards. If you have specific dietary allergies, Island Life Adventures must be notified 48 hours prior to the commencement of the tour via email to info@islandlifeadventures.com.au

REFUNDS / CANCELLATIONS - GUEST

For bookings cancelled less than 3 days prior to departure or no shows, there are strictly no refunds.

For bookings cancelled between 3 and 30 days prior to departure, Island Life Adventures Pty Ltd will refund 50% of the amounts paid.

For bookings cancelled more than 30 days prior to departure, Island Life Adventures Pty Ltd will refund amounts paid less the non-refundable 20% deposit.

Cancellation fees will be deducted from the credit card held on file.

For bookings whereby a guest has chosen to leave the tour after it has started, there are strictly no refunds.

All cancellations requests must be in writing to info@islandlifeadventures.com.au

and the cancellation date is the date written notice is received by Island Life Adventures Pty Ltd.

REFUNDS / CANCELLATIONS – ISLAND LIFE ADVENTURES PTY LTD

Island Life Adventures Pty Ltd reserve the right to vary or cancel any tour at any time due to weather conditions, road closures, breakdowns, insufficient numbers, or any reason deemed necessary to ensure the tour is completed safely. A minimum of 6 guests are required for tour to be confirmed.

In such instances of cancellation, Island Life Adventures Pty Ltd will email the customer with regards to a choice of:

- A credit to be used towards another trip date of choice.
- A full refund including deposit.

Please note that Island Life Adventures Pty Ltd is not liable for any additional costs guests may incur because of this, so ensure you are adequately covered with Travel Insurance.

CUSTOMER RESPONSIBILITY

The customer is to supply to Island Life Adventures Pty Ltd with a valid email address or Australian phone contact number, so that Island Life Adventures Pty Ltd can contact the customer in the event Island Life Adventures Pty Ltd cancels/postpones a tour for weather, or any other reason. In these instances, Island Life Adventures Pty Ltd will email the customer regarding options.



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You agree that you have provided a valid email address & Australian phone contact. You agree to advise Island Life Adventures Pty Ltd of any specific dietary allergies 48 hours (min) prior to the commencement of tour.

Customers are to arrive and be ready for check in 15 mins (minimum) prior to tour, any no shows will result in ticket/s being voided – no exceptions.

Island Life Adventures Pty Ltd strongly recommends customers obtain full comprehensive travel insurance so they are adequately covered in the event of personal accidents or injury, medical expenses, emergency repatriation and personal liability.

LIABILITY AGREEMENT

Island Life Adventures Pty Ltd's number 1 priority is our customers safety and comfort and as such take measures to ensure the same, however there is risk in all water based tours and by purchasing your ticket you agree and accept that any/all liability is solely yours and you indemnify Island Life Adventures Pty Ltd, it's officers, employees, contractors & crew from any/all litigation whether by you or anyone acting on your behalf for whatever reason deemed to be accidental or negligent. This includes but is not limited to death, injury or loss/ damage to any property owned or possessed by you. You agree to abide by agents or other operators that facilitate tours for Island Life Adventures Pty Ltd terms and conditions and indemnify them from any/all liability. You also agree that these terms & conditions are governed by Australian Law.

VESSELS

100% Wild is the main vessel Island Life Adventures Pty Ltd utilises to conduct it's tours however Island Life Adventures Pty Ltd can use any vessel at any time for any reason to conduct the tours. Island Life Adventures Pty Ltd can refuse entry to anyone deemed unfit by the Captain for whatever reason to protect the safety of the vessel and other customers.

AGES

Adult: 17 years and older

Child: 3 – 16 years

Infant: 0 - 35 months

CONCESSION/PENSIONERS/SENIORS

Senior and concession cards, including full time student concession cards should be presented at check in.

SUGGESTED PREPARATION FOR TOUR

It is suggested you bring your booking confirmation (printed or on mobile phone), water bottle, warm jacket, hat, footwear, camera and sunscreen. Please be sure to arrive a minimum of 20 minutes prior to departure. Check in commences 15 mins prior and gate is shut 5 mins prior to departure.

HEALTH

If you have mobility or health concerns you must inform us when booking. Passengers must follow the directions of our staff & crew before, during and after the tour. If you are accompanied by children, you are responsible for their safety at all times.

If you have specific dietary allergies, Island Life Adventures Pty Ltd must be notified 48 hours prior to the commencement of the tour via email to info@islandlifeadventures.com.au



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There is no disability access aboard the 100% Wild, at either departure point, Denham Commercial Jetty or at Homestead Bay, Dirk Hartog Island.

Please be sure to contact your Chemist prior to travel if you have any issue with motion sickness.

PHOTOGRAPHY

Island Life Adventures Pty Ltd reserves the right to take photographs and video footage during the tour that may include passengers and to use these photographs and video images for the purpose of advertising and promoting our tours in all media in perpetuity and without payment to the passenger/s. Your ticket confirms you allow that Island Life Adventures Pty Ltd has the right to reproduce, copy or use all photography and video taken onboard it's vessel/s regardless of person/s taking the photo/video. You agree that all photos taken by yourself cannot be used in promotional or advertising without Island Life Adventures Pty Ltd written consent.

TICKETING TRANSACTIONS

All our prices are in Australian Dollars (AUD) and include GST (Goods and Services Tax). All credit card transactions are processed in Australian Dollars (AUD).

PRIVACY POLICY FOR ONLINE BOOKINGS

Island Life Adventures Pty Ltd is dedicated to keeping your details private. Any information we collect in relation to you is kept strictly secured. We do not pass on, sell or swap any of your personal details with anyone. We use this information to identify your booking.